

Home Care Package Pricing

VALUING & RESPECTING HUMAN LIFE | EVERY PERSON MATTERS



Why choose us?

- Low package management fees
- No travel charge for our staff to visit your home
- Comprehensive care management
- Not-for-profit values driven organisation

HOME CARE PACKAGE PRICING

DIRECT SERVICE RATES

Services	Cost	Week Day	Week Night	Saturday	Sunday	Public Holiday
Personal Services, Support Services and Domestic Assistance*	Per hour	\$56	\$69	\$88	\$117	\$146
	Per 30 min	\$35	\$53	\$59	\$70	\$80
Nursing**	Per hour	\$93	\$101	\$132	\$176	\$220
	Per 30 min	\$66	\$72	\$94	\$125	\$156

* Includes social support, meals, transport and respite services. **Fees based on SCCQ staff.

CARE MANAGEMENT & PACKAGE MANAGEMENT FEES

Services	Level 1	Level 2	Level 3	Level 4
Care Management Per Fortnight	\$48.72	\$88.62	\$194.88	\$296.24
Approximate Hours	30 mins	1 hour	2 hours	3 hours
Administration Package Management Per Fortnight	\$34.58	\$60.62	\$132.02	\$200.06

Fees correct as at 1 September 2020.

SCCQ may vary fees and will provide 4 weeks' notice of fee changes in writing. Should the costs of providing service increase significantly as a result of circumstances out of SCCQ direct control (for example, employee Award terms and conditions), SCCQ reserves the right to make an out of cycle fee adjustment with a minimum 4 weeks' notice provided in writing.

Rates are exclusive of GST. Services will be billed at 30 minute increments for the first hour and 15 minute increments thereafter. A \$5 daily engagement fee applies. There is no travel charge for staff to visit your home. For accompanied trips or travel made during our visit with you, kilometres will be charged at \$1.10 per kilometre.

Additional care coordination for the purpose of arranging equipment, goods or home modifications is \$85 per hour charged in 15 minute increments.

Notification of any cancellation must be received at least 24 hours prior to the commencement of the service otherwise full fees will be charged.

A 10% surcharge is applied to each invoice for all goods and services provided by an organisation other than Southern Cross Care Qld. A cap of \$250 applies per invoice.

