



SOUTHERN CROSS CARE CHINCHILLA, ILLOURA VILLAGE

REDEVELOPMENT & EXPANSION

Soon there will be a hive of activity on site as building of our new aged care home and the development of a new education and training hub by Southern Queensland Rural Health (SQRH) begins. It's incredibly exciting to see after all of our planning and hard work, including navigating the COVID-19 pandemic. Thank you to all of our residents, families, staff, and partners who have worked with us and supported us through this journey. We now start to see our plans take physical shape.

I'm incredibly grateful for the partnership and collaboration we have with Associate Professor Geoff Argus and his team at SQRH who will expand their work at Chinchilla through their new education and training hub. They share our commitment and heart for serving and supporting rural and remote communities and together we're doing vital work to help ensure the sustainability of aged care services in the community and the surrounding region.

When complete our new aged care home will offer a contemporary aged care service with modern facilities in a homelike environment. It will support those who entrust us with their care and enable us to support even more people in the region to age in a place where they are known and loved.

We continue planning for Stage 2 of our Master Plan which includes community services and an Age Well Community Centre. This includes seeking funding from the Australian Government for the centre which would offer a range of services the wider community can access so they can age in a place where they have connection and belonging.

Every person matters and our vision is to grow communities where best lives are lived.

Yours in service,

Jason Eldering, Chief Executive Officer



Image is indicative of the new aged care home.

ILLOURA VILLAGE MASTER PLAN

Our vision and master plan for Illoura Village is to build aged care communities that offer an integrated mix of housing co-located with aged care, community services and education and training opportunities to best meet the needs of Chinchilla and the surrounding region.



STAGE 1

Upcoming work includes building the new aged care home and development of the Southern Queensland Rural Health (SQRH) new dedicated education and training hub.



NEW AGED CARE HOME

Our new aged care home will offer a contemporary, comfortable and home-like environment, purposebuilt to meet the needs of residents who need high quality care and support as they age or as their needs change. When complete, our new home will offer:

- 81 bedrooms each with an ensuite
- spacious internal courtyards
- comfortable sitting & lounge areas
- generous lifestyle activity space
- dining room for private functions
- dining room for common use
- meeting room for families and loved ones

- therapy & treatment room
- · caterer's kitchen to service the whole home
- laundry, storage & utility spaces
- chapel
- café
- hairdressing salon
- new carparking







WHAT'S COMING UP...

Relocation	Eight residents will relocate to temporary accommodation on-site. Three residents will move from their existing rooms on the western side of the existing home to the opposite side of the home. The main activities space will move to the dining area at the front of the room.
Early works	Site establishment, including perimeter fencing around the site of the new aged care home, establishment of temporary roads to access the site, and establishment of the site entry and project office.
Civil works	Civil earthworks commence and are planned to take place until late-2023. Demolition of the southern portion of Illoura Village to make way for a future walkway that will connect the new aged care home to Calma Court.
Construction	Building starts on new aged care home. Renovation starts on the new SQRH education and training hub which is currently the Mary Woodside Room.

EDUCATION & TRAINING HUB

Southern Queensland Rural Health (SQRH) is immensely proud to partner with Southern Cross Care Queensland (SCCQ) in the establishment of a health education and training hub at Illoura Village.

Our purpose is to grow rural health nursing and the allied health workforce by supporting university students to undertake part of their health education in rural and remote communities.

We know that there are difficulties in recruiting and retaining a highly skilled health workforce in rural locations, particularly in rural aged care settings, so this program provides specific activities to support rural health education for health students.

As part of the program, we are refurbishing a section of the current Illoura Village to transform it into an education hub for students who are on placement in Chinchilla. This will ensure that students have access to spaces to enhance their education in addition to the practical training they receive by working with residents whilst they are on placement.

SQRH is extremely fortunate to have employed two highly skilled and experienced Clinical Educators to facilitate student learning. Clare Dal Bon, an Exercise Physiologist, and Colleen Forde, a Registered Nurse.

Both Claire and Colleen have facilitated several student placements at Illoura Village this year from nursing, dietetics, psychology, pharmacy and exercise physiology. The feedback from students about their experiences have been extremely positive.

We look froward to the SQRH and SCCQ teams working together long into the future to grow the rural aged care workforce.

Kind regards,

Geoff Argus, Director, SQRH



Clare Dal Bon is an Exercise Physiologist who has been with SQRH since January. Clare is passionate about exercise and health lifestyles and the positive impacts that exercise can have on healthy aging.

Clare also provides outreach to Tara and Miles.

Colleen Forde commenced with SQRH in May and is a highly experienced Registered Nurse with a broad range of nursing experience. As a Chinchilla local, Colleen is dedicated to the community



and the health and wellbeing of rural residents.



Key features of the education and training hub include: state-of-the-art technology, a large training room, simulated aged care room, student hub and kitchen area, meeting room and staff offices, outdoor learning space.

Southern Queensland Rural Health is a formal collaboration between The University of Queensland, University of Southern Queensland, Darling Downs Health and South West Hospital and Health Service. The hub is funded by the Australian Government Department of Health and Aged Care under the Rural Health Multidisciplinary Training Program.



Dining area is open and spacious with connection to the outdoors. Image is indicative of the new aged care home.

WORK ON SITE

SITE ACCESS & CONTRACTOR PARKING

Access to the aged care construction site will be via Council's road reserve on the western side of Illoura Village. Contractor parking has been allocated at the rear of the site, so there are no anticipated impacts on visitor parking on Zeller Street or staff parking onsite. Access to the SQRH education & training hub site will be via the front driveway on the eastern side of the site. Contractors and visitors are only able to enter the site after they have met all relevant workplace requirements.

EARTHWORKS

Some bulk earthworks will take place on the aged care home site at the commencement of the project so trucks will enter and exit the site via Council's road reserve. While there will be some noise and dust, we don't anticipate this to significantly impact residents and visitors.

WORKING HOURS

Work will take place on weekdays and weekends during Council-approved hours (6.30am to 6.30pm). Every effort will be made to keep noise and any associated impacts to a minimum.

SAFETY

Signage will be installed where required for both projects. Please ensure you observe the signage. Staff, residents and visitors are not permitted to enter any of the construction sites.

If you have any concerns or queries about the impact of construction, please contact Lance Payne, Western Downs Residential Manager on 1300 349 199 or westerndowns@sccqld.com.au.

Thank you for your support and understanding while construction of our new aged care home is underway.

OUR STRATEGIC PARTNERS

Through collaboration and partnerships we can offer the region an innovative and sustainable model for the future which creates jobs and keeps communities and families connected.



A COLLABORATION BETWEEN:









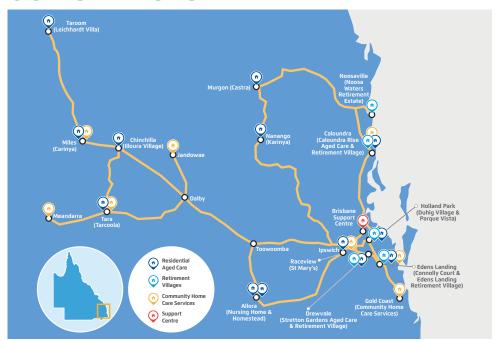








OUR SERVICES



ABOUT SCCQ

Southern Cross Care Queensland (SCCQ) is a not-for-profit organisation established by the Knights of the Southern Cross, a Catholic service organisation, more than 40 years ago. They saw a need to provide compassionate care and inclusive service to some of the most vulnerable, the ageing population, in the community.

sccqld.com.au

CONTACT US

Southern Cross Care Illoura Village

24-30 Zeller Street, Chinchilla Q 4413

westerndowns⊚sccqld.com.au

\(\) 1300 349 199

SCCQ Support Centre

2078 Logan Road, Upper Mt Gravatt

enquiries⊚sccqld.com.au

\(\) 1800 899 300