



*Welcome to*  
**Illoura Village**  
Chinchilla

*Every person matters*

# Welcome to our Illoura Village community

At Southern Cross Care Illoura Village (Chinchilla), we are a supportive, welcoming community with peaceful surroundings. Our comfortable facilities are combined with the finest care available, providing you with all the amenities and services you need to live your best life.



## Compassionate and quality care

We have a genuine commitment to deliver compassionate and quality care in a warm and welcoming environment. Our qualified nursing and care staff provide 24-hour assistance to support your health and wellbeing.

## Connection and community

We know how important it is for our older people to remain in touch with their community and be involved in programs to stay healthy and happy. We encourage you to pursue interests of your choice through a variety of our regular activities and events, while engaging with others and staying connected.





## Dedicated services in a homely environment

At Southern Cross Care Illoura Village, we want you to live your best life in a homely environment, making your family a part of ours. You can expect a wide range of features and conveniences including –

- Well-appointed single or shared rooms with private ensuites
- Fresh and delicious meals
- Shared spaces for activities, events, and religious services
- Garden spaces and raised garden beds
- Pastoral care services
- Convenience of onsite salon
- On site Men's Shed
- Regular social activities and outings
- Qualified, skilled and compassionate staff
- Access to visiting doctors, allied health services and Telehealth
- Specialised care for residents living with dementia, chronic disease management, or needing palliative or end of life care
- Advance care planning facilitators

## Respite and short term stay



SCC Illoura Village offers short term stays from a few days to several weeks (dependent on room availability). This is ideal when carers are unwell, are planning a holiday, or just need some extra support. It also provides an opportunity for older people to trial living at SCC Illoura Village before permanently moving in.

At Southern Cross Care Qld, we are committed to delivering the highest quality services, as well as care, compassion and respect to all who come to stay with us.

# About us

## Southern Cross Care Qld

Southern Cross Care Qld is a not-for-profit and a Catholic organisation established by the Knights of the Southern Cross, more than 40 years ago. They saw a need to provide compassionate care and inclusive service in the community to some of the most vulnerable, the ageing population.

While times have changed, our unwavering commitment to providing the highest quality care with Service, Courage and Compassion does not change.

Visit us, send us an email, or simply call us, and we can help you plan your next steps towards joining our welcoming SCC Illoura Village community, where *every person matters*.

## Our location

24 Zeller Street, Chinchilla Qld



Southern Cross Care Illoura Village is located in Chinchilla, close to the Bunya Mountains, and part of a close-knit local community. With plenty of open space, accessibility, and a great social culture, you will feel right at home.

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### Connect with us

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An initiative of the Knights of the Southern Cross